
Triennial Review

National VOAD Membership Data

2018



Introduction

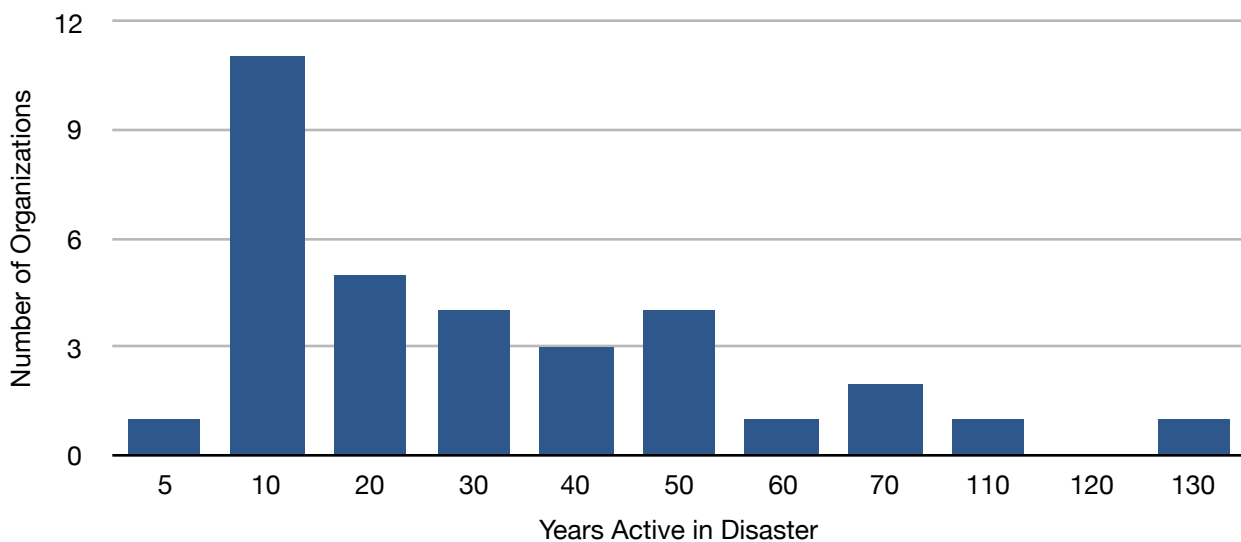
The 2018 National VOAD Triennial Review process was an undertaking that involved data collection from National VOAD and State VOAD members as directed by our by-laws. The report and graphs within, represent a snapshot of the VOAD movement and the ways that our members are involved in the wider disaster sector. Thank you to all of the members that participated in this effort.

The information within this report provides a better understanding as to the capabilities, impact, and scope of the National VOAD Movement and its Membership. The enclosed data and graphics provide insight into any discrepancies in service provision, coverage, and any other areas of growth across the network. Participation in the Triennial Review included 32 National Members and 36 State VOADs providing a significant sample of the National VOAD Membership.

National Members

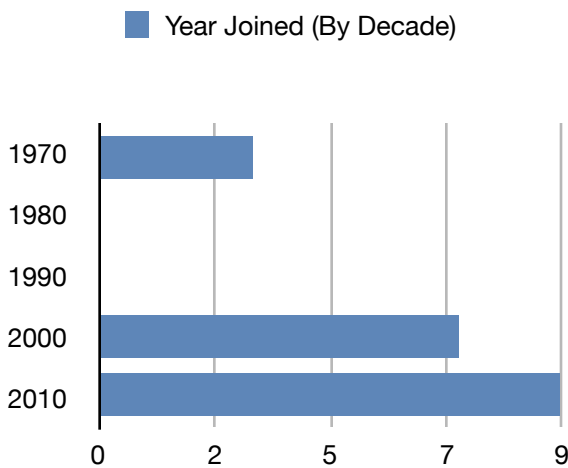
Years Active in Disaster

The following graph displays the number of years each agency has been active in the disaster sector. Eleven of the responding organizations indicated that they have been active in disaster ten years or less. On the other hand, eleven organizations indicated that they have been active in disaster between thirty and fifty years. Finally, and most astounding, is that three members have been active in disaster for over a century! These data indicate the vast experience and expertise that members bring to National VOAD, but also that



National VOAD’s membership continues to grow with the addition of agencies newer to the field. National VOAD members, regardless of time spent in the sector, is comprised of agencies that have endured disasters and continue to work towards improved relief and recovery services for survivors.

Membership Engagement & Growth

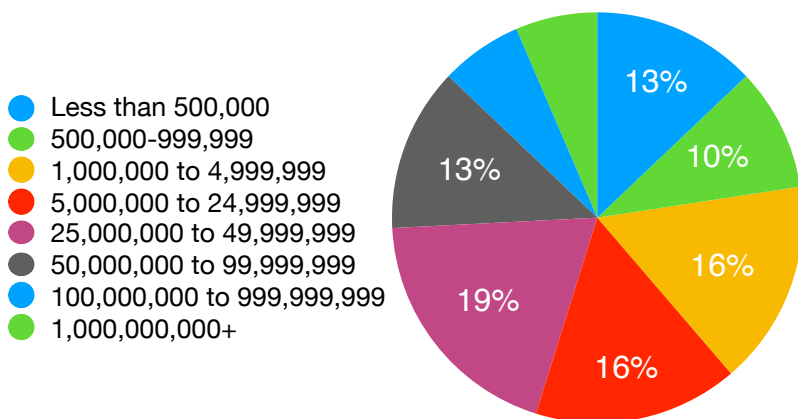


National VOAD was established by seven agencies in 1970 and in the past 50 years, the membership has continued to grow. In 2018, National VOAD has a roster of 65 National Members, nine of whom have become members in the past eight years. As clearly displayed by the following graph, the number of National members greatly increased after the turn of the century, with a large number joining between 2010 and 2018.

Budget by Brackets

National Members were requested to provide two types of financials: the agency’s overarching annual budget and the agency’s disaster budget. Regarding their agency budget, members were placed into one of eight categories representing a monetary range. The lowest category was for organizations with an overall budget of less than \$500,000 each year. The highest category represents agencies with an overall annual budget of greater than a billion dollars each year. The

Total Organizational Budget

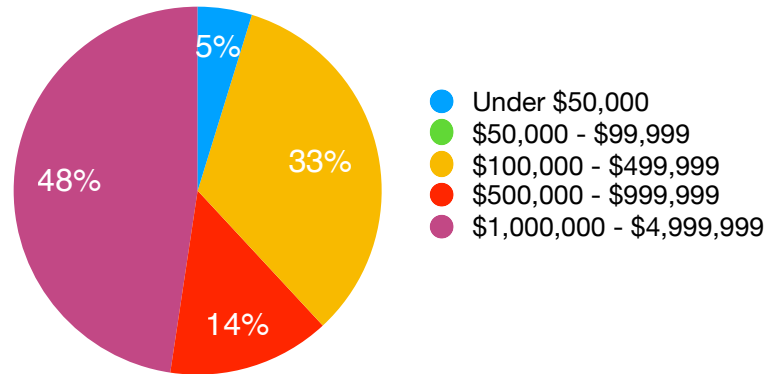


data indicates that there is a wide range of organizational budgets within National VOAD. The majority of respondents, approximately 19%, are within the \$5 million to \$25 million range. Nearly 50% of National Members fall between \$1 million and \$25 million. Four agencies (12%) have an overall annual budget of more than \$100,000,000, while seven

agencies (23%) have an overall budget of less than \$1 million.

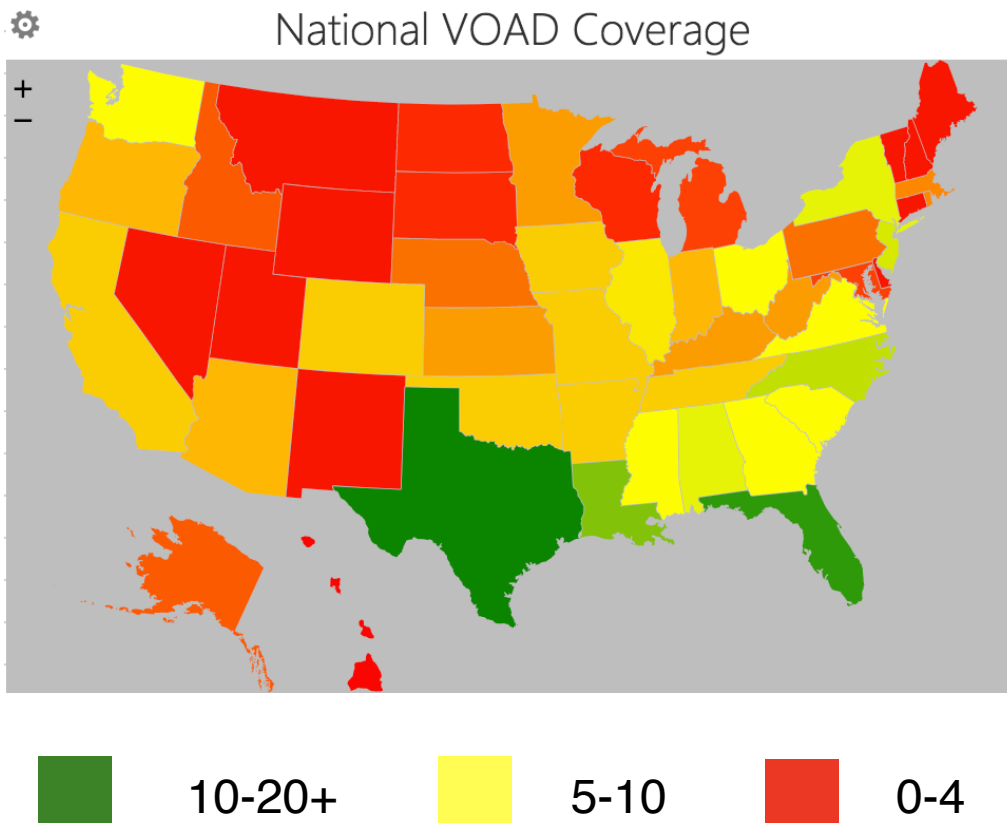
National Members were also placed into one of six categories representing the monetary range of their disaster budget, ranging from a minimum of under \$50,000 to a maximum of over \$5 million. 56% of agencies have a disaster budget of \$1 million to just under \$5 million. Seven agencies (28%), allocate between \$100,000 and \$500,000.

Domestic Disaster Budget



State VOAD Membership Map

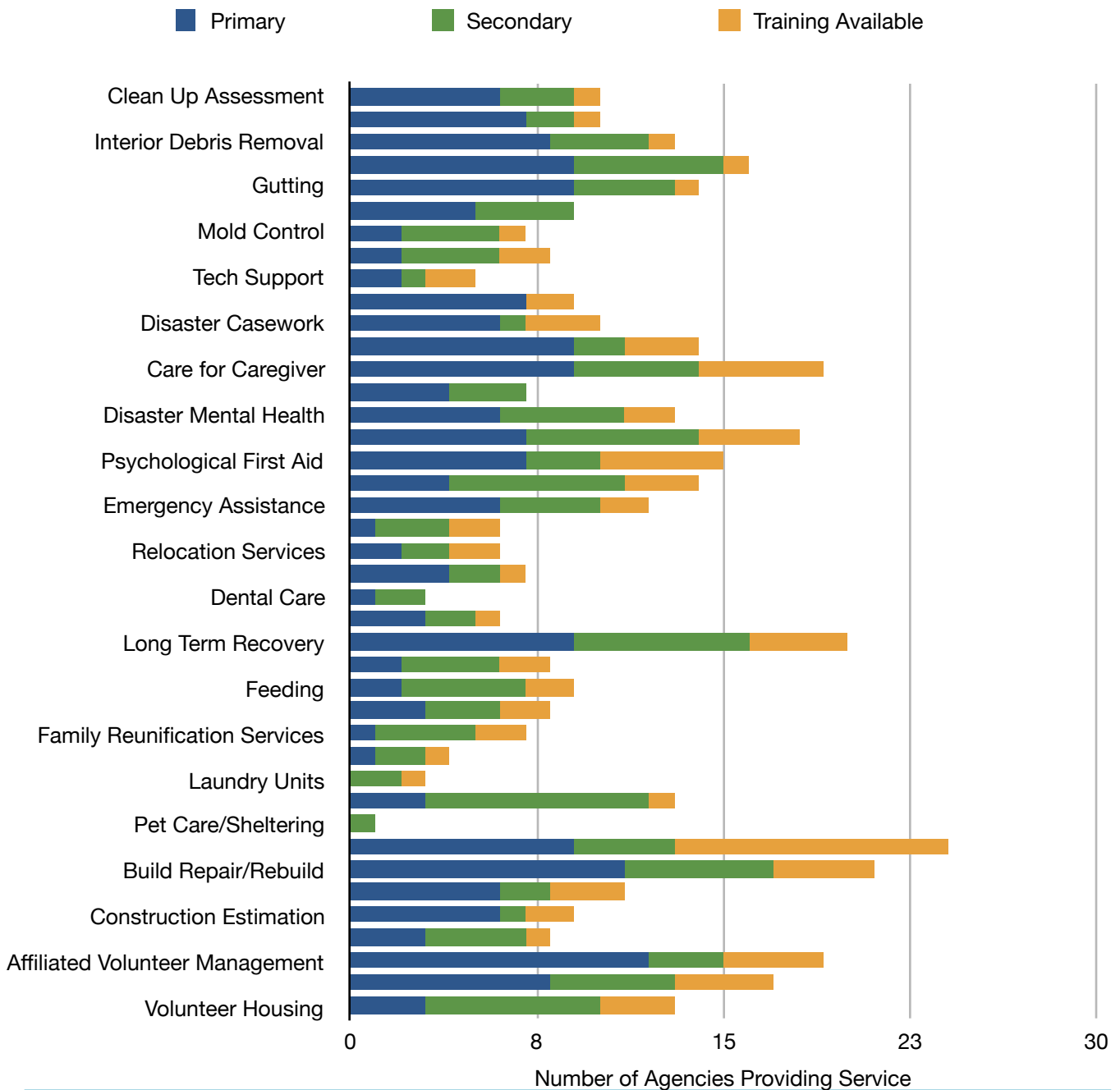
National VOAD members interact with State VOADs across the country. Most responding organizations have a presence in Florida, and Texas, with 22 and 24 National members active in the respective states. While there is National VOAD member presence in every state, the Great Plains and upper Northeast regions have minimal presence from National VOAD members.



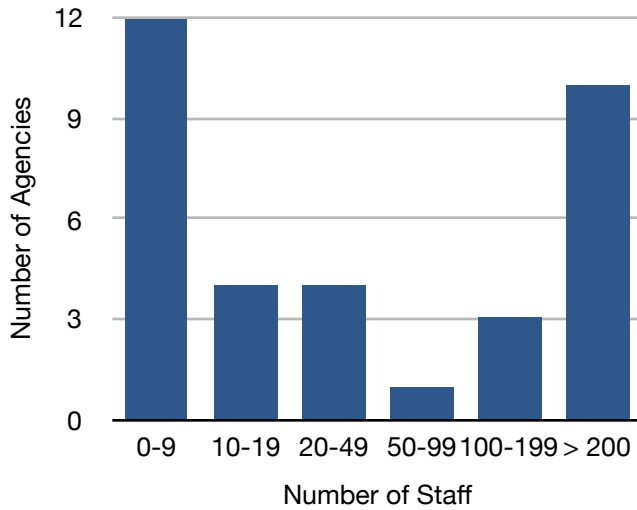
Capability Matrix

One of the main takeaways from this graph is the wide variety of services and trainings reported by each National member represented within the VOAD movement. Preparedness and Mitigation is the most indicated capability, with 24 members reporting as either providing this service directly or having a training available.

Other services commonly provided by members are long term recovery, disaster case management, repair and rebuild, and volunteer management. Services that are not commonly provided by National members and are potential areas of growth for the National VOAD membership include the provision of shower and laundry units, medical care and tech support.



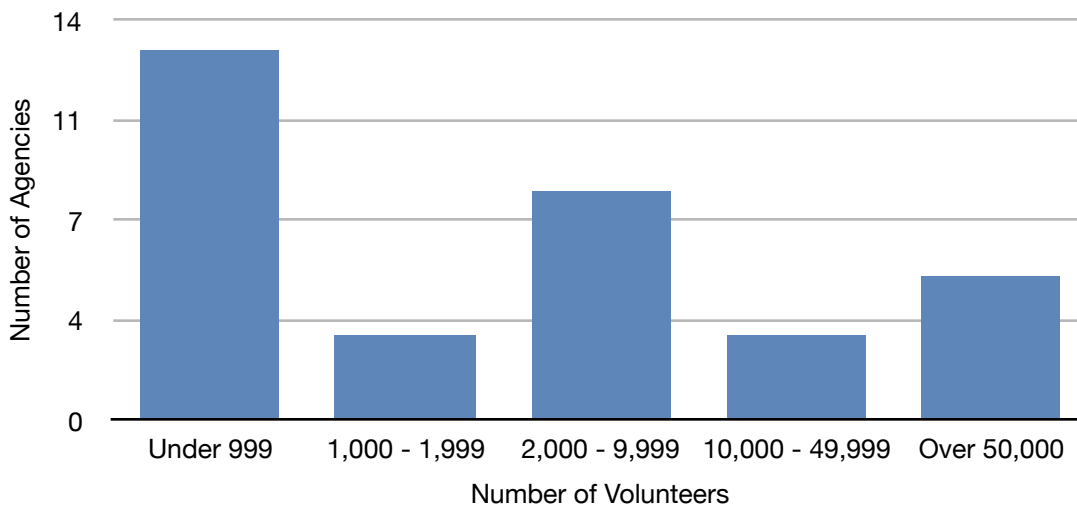
Staff



National Members reported on the size of their agency by providing the number of staff members employed, as well as the number of annual volunteers. 12 agencies operate with a staff of zero to nine individuals. This graph illustrates the ability of VOAD agencies to provide tremendous service across the country with a low number of staff. At the same time, there are 10 agencies that operate with a staff of over 200. The remaining agencies were in between those ranges.

Volunteers

In 2016, National VOAD members utilized 5,215,197 volunteers who contributed 48,565,211 volunteer hours. That equates to a value of over 1.1 Billion in donated labor to response and recover efforts across the United States in 2016 alone (volunteer hour valued at \$24.14¹).

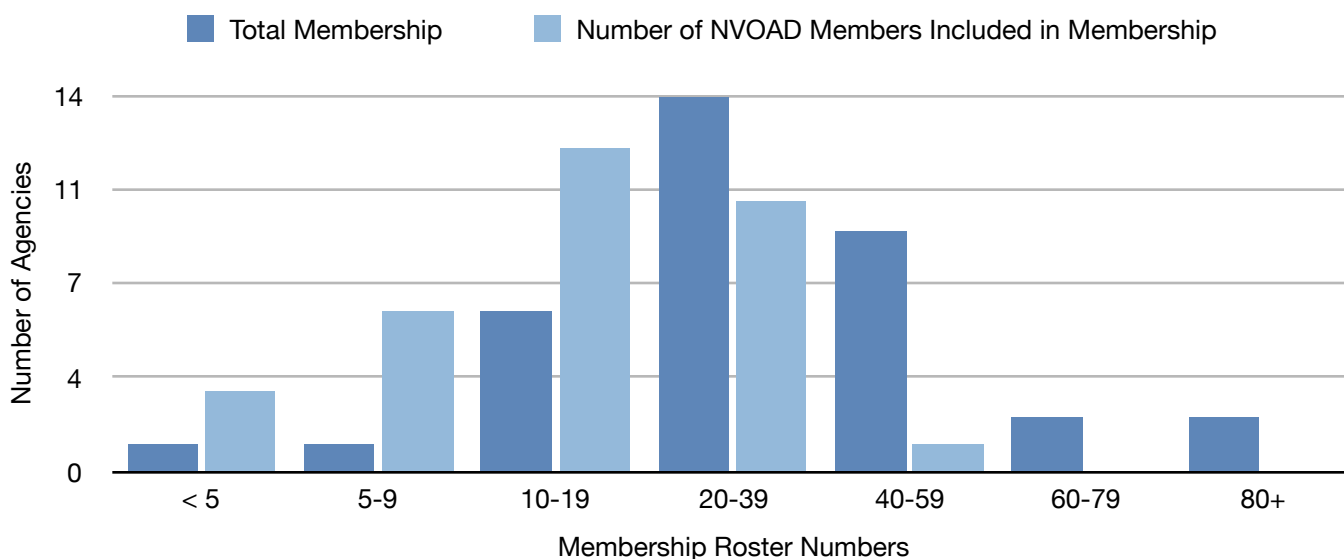


¹ Source: [Independent Sector](#)

STATE VOADS

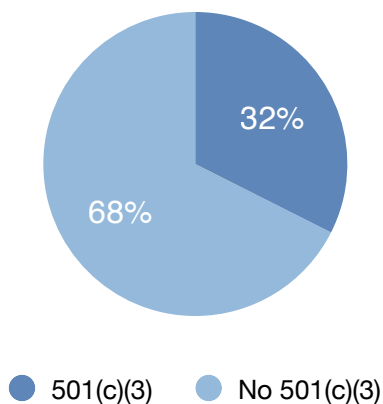
State VOAD Membership

We asked State VOADs to identify their number of members, including the specific number of National VOAD members on their roster. Fourteen of the State VOAD respondents indicated they have a membership roster between twenty and forty members, with the second largest bracket being between ten and twenty. The same results could be found when asked how many of those members are also National VOAD members. The State VOADs that responded to the triennial review indicated a total membership of 1,342, with 511 of those members being affiliated with National VOAD. That comes to 38% of State VOAD members who are also National VOAD members.



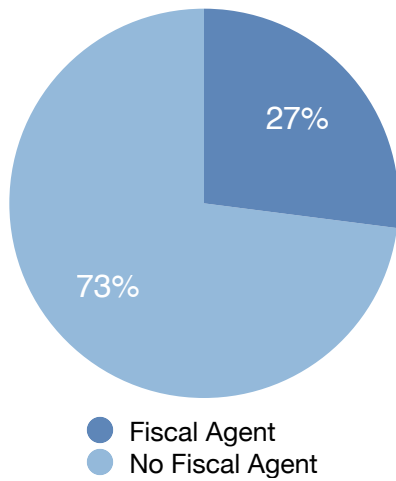
Governance

Percentage of State VOADs that have 501(c)(3) Status

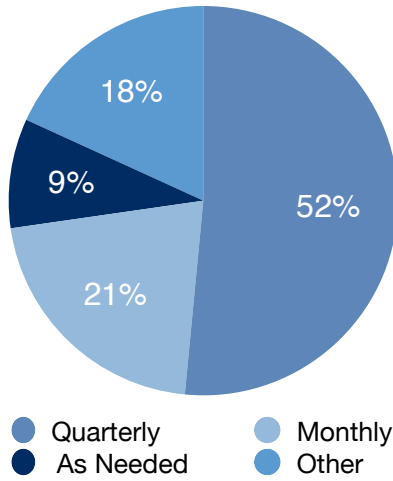


This triennial review process was the first to include State VOADs and as a result we've collected valuable data that provides insight into common governance and operating structures of State VOADs. State VOADs were asked to clarify a number of data points related to governance, including 501(c)(3), if there is a dedicated fiscal agent for the VOAD, frequency of meetings and the last time their bylaws were updated. A majority (52%) of respondents indicated that they meet quarterly to discuss committee business. Business such as revision of bylaws, which 57% of State VOADs have edited within the last 5 years. Most VOADs do not have a dedicated fiscal agent (73%), and most are not 501(c)(3) certified (68%).

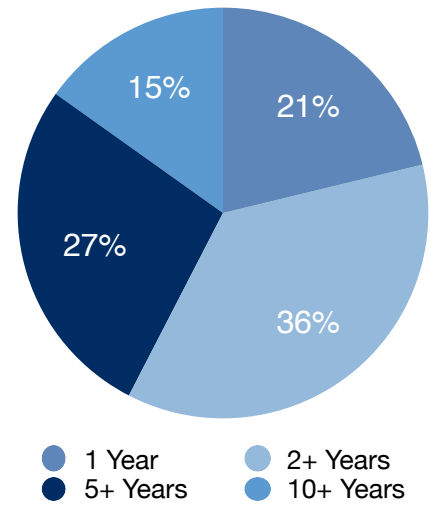
Percentage of State VOADs that Utilize a Fiscal Agent



Frequency of State VOAD Meetings

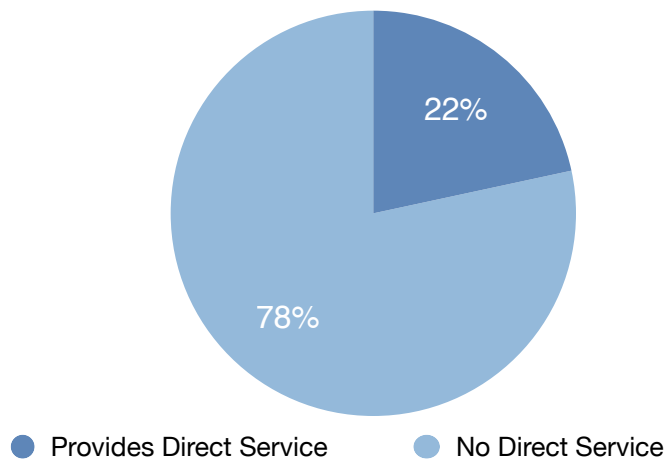


Time Since Last Bylaws Update



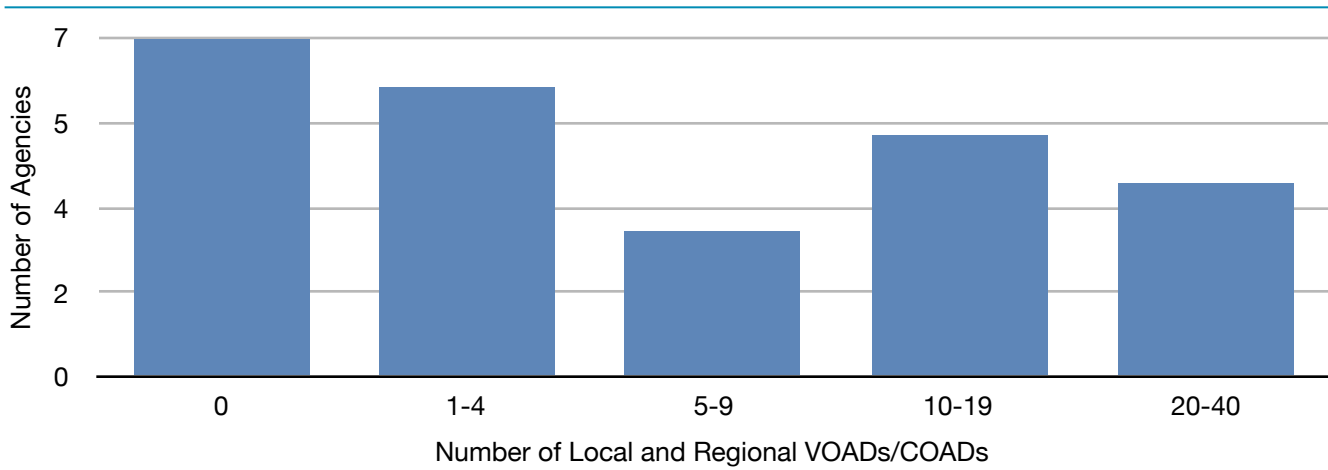
Direct Service Provision

State VOAD members are active in their communities, providing guidance in times of disaster. However, most State VOADs do not provide direct service when there is a response, with only 22% of respondents providing direct service.

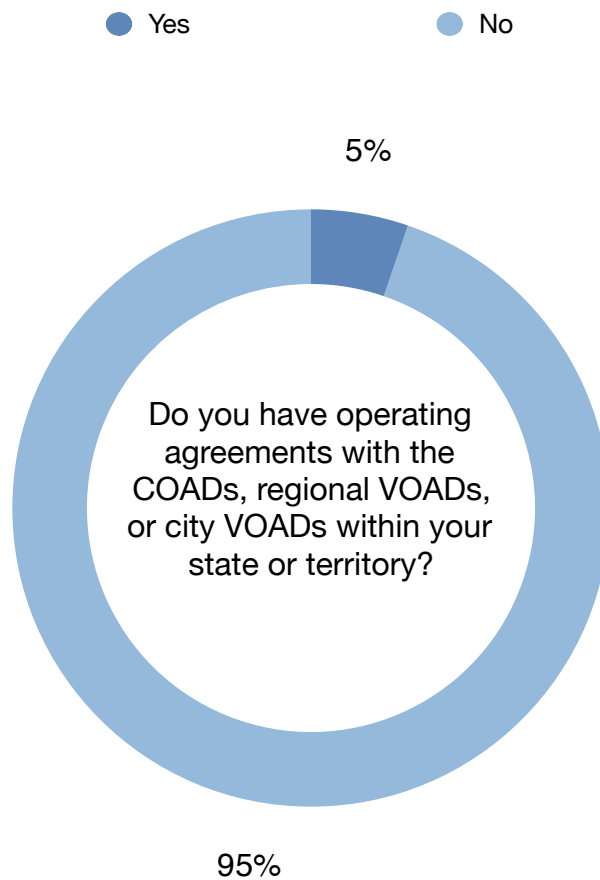


COADs and Local VOADs

The National VOAD network is more than just National and State members, with COADs and local VOADs playing a crucial role in the movement. While 28% of State VOAD respondents indicated they do not have a relationship with any local groups, 36% indicated they have between ten and forty local members that they interact with throughout the disaster cycle.



The relationship to local VOADs and COADs remains unofficial in nature, as indicated by the graph above. Only 5% of respondents have operational agreements with their local VOADs and COADs.



Appendix A: Participating Organizations

Alabama	Massachusetts VOAD
Alaska VOAD	Mennonite Disaster Service
All Hands and Hearts	MHA-NYC
Alliance of Information and Referral Systems (AIRS)	Michigan VOAD
American Red Cross	Missouri VOAD
American Samoa	Montana VOAD
Americares Foundation, Inc.	Mississippi VOAD
Arizona VOAD	Nebraska VOAD
Billy Graham Rapid Response Team	NECHAMA - Jewish Response to Disaster
Brethren Disaster Ministries	New Hampshire VOAD
Buddhist Tzu Chi Foundation	New York VOAD
Catholic Charities USA	New Jersey VOAD
Church World Service	North Carolina VOAD
Churches of Scientology Disaster Response	North Dakota VOAD
Commonwealth Of the Northern Marianas (CNMI) VOAD	Oklahoma VOAD
Convoy of Hope	Oregon VOAD
DC VOAD	Pennsylvania VOAD
Disaster Services Corporation Society of St. Vincent de Paul USA	Presbyterian Disaster Assistance
Episcopal Relief & Development	Rebuilding Together
Feed the Children	Rhode Island VOAD
GA VOAD	Samaritan's Purse
Guam VOAD	Save the Children
Habitat for Humanity International	South Carolina VOAD
Headwaters Relief Organization	South Dakota VOAD
HOPE Animal-Assisted Crisis Response (AACR)	Southern Baptist Disaster Relief
Hope Force International	The Jewish Federations of North America
Hope Force International	The Salvation Army
ICNA Relief USA	ToolBank USA
Idaho VOAD	United Church of Christ
Illinois VOAD	United Way Worldwide
Indiana VOAD	Utah VOAD
Institute for Collective Trauma and Growth	Virginia VOAD
Iowa VOAD	Washington State VOAD
Kansas VOAD	World Renew
Kentucky VOAD	West Virginia VOAD
Lutheran Disaster Response	
Maryland VOAD	