NEW ORLEANS
#NVC15

JAZZIN’ IT UP:
BIG IDEAS IN THE BIG EASY
May 11-15, 2015
Sheraton New Orleans Hotel
Welcome

The National VOAD invites you to attend the 23rd annual gathering of representatives from our national organization members, state and territory VOADs, private sector partners and emergency management representatives.

The conference will include disaster-related trainings, over 30 educational workshops and valuable collaboration and networking opportunities for over 500 participants. This is the only time each year when emergency management volunteers and professionals come together from across the country to share best practices, new ideas and develop whole community solutions for building more resilient communities.

The 2015 National VOAD Conference will be held May 11-15, at the Sheraton in New Orleans, LA.

Registration Information

Registration is required for admission to the National VOAD Conference. Online registration is available at www.nvoad.org.

The deadline for early bird registration is Thursday, March 27, 2015.

Additional fees will apply for on-site registration. Please make checks payable to National VOAD. Please do not send cash through the mail and for your security, please do not email credit card information. If you are registering on-site and paying with cash, please bring the exact change.

Hotel Accommodations

Sheraton New Orleans Hotel
500 Canal Street
New Orleans, LA  70130
Phone: (504) 525-2500
www.sheratonneworleans.com

The Sheraton New Orleans Hotel will serve as the official conference hotel. All conference-related activities – including registration, the National VOAD Expo, keynote addresses, sessions and workshops.

Single or Double Room - $195/night plus applicable taxes
Club Level: $225.00/night plus applicable taxes

Online reservations may be made by following the link provided on the conference page at www.nvoad.org/events/hotel-info/. Reservations must be made by April 15, 2015 in order to receive the group rate.
Travel Discounts

Save on airfare and ground transportation with special discounts for conference attendees.

**DELTA**

Save up to 10% on applicable fares to National VOAD Conference, when you use promo code **NMKVU**.

Book directly through the Delta Airlines website. On the homepage, select “more search options” under the “find flights” button so you can enter the promo code on the next screen. Enter **NMKVU** in the meeting event code box to receive the discount or call Delta Meeting Network reservations at 800.328.1111 and refer to meeting code **NMKVU**.

**UNITED**

Save up to 10% plus an additional 3% on applicable fares. (Discounts differ depending on booking class.) when you use promo code **ZUBH271641**.

Book directly through the United Airlines website to receive the additional 3% discount. Enter **ZUBH271641** in the Offer Code Box before you search for flights or call United Reservations Meetings Desk at 800.426.1122 and refer to **Z-code ZUBH** and **agreement code 271641**. There is a $25 service fee for phone reservations.

Under the agreement, members can rent economy class through premium class vehicles from Enterprise Rent-A-Car and National Car Rental at preferred rates using a special discount number.

For single vehicle reservations: Enterprise – Reference Corporate ID # FGH1871

Call 1 800 rent-a-car or 1 800 rent-a-truck. For car rental only visit www.enterprise.com and input PIN # NAT

National – Reference Contract ID # FGH1871

Call 1-800 CAR RENT or visit www.nationalcar.com
Airport and Shuttle Service

Airport
Louis Armstrong International Airport (MSY)
900 Airline Drive
Kenner, LA 70062
Phone: (504) 303-7500

Shuttle Service
Airport Shuttle is the Official Ground Transportation Provider for the New Orleans International Airport and includes a fleet of clean-burning, propane-fueled vans and minibuses. We offer transportation to and from Downtown & Uptown New Orleans Hotels, the French Quarter, the Ernest N. Morial Convention Center & the Cruise Ship Terminals.

For Departure Reservations, please call 504-522-3500 no later than 24 hours prior to your flight. Your advance reservation will ensure your timely departure to the Airport.

Weather/Suggested Attire

Due to its southern location along the Gulf of Mexico, the New Orleans weather will likely be relatively hot and humid in late May. Average high temperatures for that month are around 85 degrees Fahrenheit (30 degrees Celsius), and lows average around 68 degrees Fahrenheit (20 degrees Celsius). However, all indoor locations will be well air-conditioned because of the heat and humidity, so be sure to bring layers to wear while attending the conference.

Cancellation Policy

Registrations received after April 27, 2015 will not be processed and attendee must register on-site. Requests for refunds of conference fees will be honored only if cancellation is in writing and emailed or postmarked on or before April 27, 2015 less a 20% administrative fee. Special provisions will be made on a case-by-case basis for situations involving disaster emergencies.

Contact Us

National VOAD Conference
nvc2015@nvoad.org
Phone: 225.408.4459
### Monday, May 11, 2015

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<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>9:00 am - 5:00 pm</td>
<td>Registration</td>
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<tr>
<td>1:00 pm - 5:00 pm</td>
<td>Exhibit Booth Set Up</td>
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<tr>
<td>1:00 pm - 5:00 pm</td>
<td>Silent Auction Set Up</td>
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<tr>
<td>1:00 pm - 2:00 pm</td>
<td>National Member Business Meeting *voting</td>
<td>Grand Ballroom E</td>
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<tr>
<td>1:00 pm - 2:00 pm</td>
<td>State/Territory VOAD Business Meeting *voting</td>
<td>Grand Ballroom D</td>
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<tr>
<td>2:00 pm - 2:45 pm</td>
<td>BREAK</td>
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<tr>
<td>2:45 pm - 4:30 pm</td>
<td>Annual Meeting *Committee Chair Reports</td>
<td>Grand Ballroom D</td>
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### Tuesday, May 12, 2015

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<th>Time</th>
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<tr>
<td>7:30 am - 6:00 pm</td>
<td>Registration</td>
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<tr>
<td>8:00 am - 7:00 pm</td>
<td>Exhibit Hall &amp; Silent Auction Open</td>
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<tr>
<td>9:00 am - 10:00 am</td>
<td>Committee Chair Meeting</td>
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<td>12:00 pm - 1:30 pm</td>
<td>Kick-Off Lunch</td>
<td>Grand Ballroom CDE</td>
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<td>1:00 pm - 5:00 pm</td>
<td>Tri-State Conference</td>
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<td>1:30 pm - 2:30 pm</td>
<td>Committee Meeting Group 1</td>
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<td>2:45 pm - 3:45 pm</td>
<td>Committee Meeting Group 2</td>
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<td>4:00 pm - 5:00 pm</td>
<td>Committee Meeting Group 3</td>
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<td>5:30 pm - 7:00 pm</td>
<td>Welcome and Awards Reception</td>
<td>Armstrong, Cornet, and Foyer</td>
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### Wednesday, May 13, 2015

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<td>7:30 am - 6:00 pm</td>
<td>Registration</td>
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<td>8:00 am - 9:30 am</td>
<td>Plenary Breakfast</td>
<td>Grand Ballroom CDE</td>
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<td>9:45 am - 11:15 am</td>
<td>Workshop Session 1</td>
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<td>11:30 am - 1:00 pm</td>
<td>Plenary Lunch</td>
<td>Grand Ballroom CDE</td>
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<td>1:30 pm - 3:00 pm</td>
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### Thursday, May 14, 2015

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<td>Registration</td>
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<tr>
<td>8:00 am - 12:00 pm</td>
<td>Exhibit Hall &amp; Silent Auction Open</td>
<td>Grand Ballroom CDE</td>
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<td>8:00 am - 9:30 am</td>
<td>Expo Breakfast</td>
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<td>Workshop Session 4</td>
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<td>12:00 pm - 5:00 pm</td>
<td>Exhibit Hall Breakdown</td>
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<td>Workshop Session 5</td>
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<td>3:15 pm - 4:15 pm</td>
<td>Closing Reception</td>
<td>Minneapolis</td>
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Monday, May 11

National Member Business Meeting
1:00 PM - 2:00 PM
Location: Grand Ballroom E

State/Territory VOAD Business Meeting
1:00 PM - 2:00 PM
Location: Grand Ballroom D

Annual Meeting
2:45 PM - 4:30 PM
Location: Grand Ballroom ED

Tuesday, May 12

Cross Sector Disaster Simulation
9:00 AM - 11:30 AM
Location: Bayside B
This session is an interactive role playing game played on smart phones or tablets. Attendees play the role of a for-profit, not-for-profit, or government organization and experience the challenges of planning, coordinating, and executing an effective response effort. Attendees learn the challenges experienced by various disaster response groups while mounting a whole community response. The interactive format and debrief with metrics allows them to see the impact of their decisions and discuss how they may play out in a real event. Presenter: Kathy Fulton, American Logistics Aid Network

Tri-State Workshops
12:00 PM - 5:00 PM

Wednesday, May 13

Workshop Session 1
Wednesday, May 13
9:45 AM - 11:15 AM

New Orleans Arts In Recovery
Location: Bayside A
Hurricane Katrina was a seminal experience that galvanized national action in the arts to build a culture of readiness and a better safety net within the arts community. In 2005, initiated by CERF+ (Craft Emergency Relief Fund + Artists’ Emergency Resources) and with the support of Americans for the Arts, representatives of 16 arts service organizations (including the National Endowment for the Arts), many of whom were active in the Katrina recovery, met in Washington DC. The meeting resulted in the creation of the National Coalition for Arts Preparedness and Emergency Response. Since then, much has been done to foster preparedness and respond effectively to emergencies in the arts sector. Despite these important advances, the art sector and VOAD communities remain relatively unknown to each other. CERF+ proposes a series of presentations at the National VOAD Conference in New Orleans to build awareness among the VOAD community about the role the arts can play in recovery and to initiate a discussion of how the VOADs and the arts sector can work more closely together in helping communities recover from disasters.

CDP (Center for Disaster Philanthropy)
Location: Bayside B
This presentation, rife with the good humor of the Center for
Disaster Philanthropy team, will discuss the recently-launched CDP Early Recovery Fund for the Midwest. We will discuss disaster trends, deep dive into both funder and NGO capabilities, and gain a deeper understanding about disaster recovery needs in the region. Presenter: Regine Webster

Building Community Resilience and Supporting Vulnerable Populations using the Assistance of Skilled Volunteers
Location: Bayside C
The objective of the workshop is to explore the issues facing vulnerable population sustainability following an event that impacts a community through the assistance of skilled volunteers to aid those who desire to learn a skill and give back to their community.

Definition for Vulnerable Populations:
Vulnerable populations include the economically disadvantaged, racial and ethnic minorities, the uninsured, low-income children, the elderly, the homeless, those with human immunodeficiency virus (HIV), and those with other chronic health conditions, including severe mental illness. It may also include rural residents, who often encounter barriers to accessing healthcare services. The vulnerability of these individuals is enhanced by race, ethnicity, age, sex, and factors such as income, insurance coverage (or lack thereof), and absence of a usual source of care. Their health and healthcare problems intersect with social factors, including housing, poverty, and inadequate education.

Definition of Community Resilience:
Community resilience is a measure of the sustained ability of a community to utilize available resources to respond to, withstand, and recover from adverse situations.

Disaster Emotional Care: Everything You Need to Know
Location: Edgewood AB
This workshop provides information relevant for VOAD organizations interested in best practices for providing effective disaster emotional care. The workshop will address a variety of topics, including definitions and types of disaster emotional care, points of consensus, and future guidelines. The workshop presenters are members of the NVOAD Emotional and Spiritual Care Committee who participated in creating disaster emotional care points of consensus and are now crafting emotional care guidelines to expand on those principles. Presenters: H. Katherine O’Neill, Ph.D., Valerie Cole, Dr. Rebecca Thomley

Bridging the Gap Between Emergency Management and Voluntary Agencies
Location: Estherwood
Discover how VOADs benefit from close relationships with Emergency Managers at the local and state levels; learn how to align your VOAD’s activation protocols with your state or local emergency management partner; see examples of California VOADs partnering with EM partners to prepare, respond, and recover. Presenters: James Caesar, Cheryl Nagy, Alix Stayton

Palantir Demo
Location: Grand Couteau
Resources for Victims of Crime after Natural and Man-made Disasters - National Organization for Victim Assistance
Location: Southdown
Disasters can have human and natural causality resulting in victims of many kinds but especially those who are victims of crime. Those victims can be a direct result of mass-casualty perpetrators or secondarily from criminal opportunists. In any case, a knowledge of trauma mitigation and education that includes the layer of criminal victimization is invaluable for crisis response.

Workshop Session 2
Wednesday, May 13
1:30 PM - 3:00 PM

Hurricane Katrina Case Studies in Volunteer Management
Location: Bayside A
Overview of project implementation, best practices, and lessons learned from Hurricane Katrina from a volunteer management lens. Being the 10th anniversary of Katrina and with the conference in New Orleans, we think this would be a great time to look back at what we learned and where we are now. Presenters: Kristin Wright

CNCS (The Corporation for National and Community Service)
Location: Bayside B
A best practices session on how to access national service grant opportunities, members/projects (volunteers), and tools and training resources. Presenters: Jason Scott
Home Fire Preparedness Campaign
Location: Bayside C
The Talk Shop will feature an in-depth discussion of different avenues for NVOAD organizations to take part in coalition efforts to reduce deaths from up fires by up to 25% in five years.
Presenter(s): Kevin F. Kelley, April Wood

Urban Response & Recovery: Do the National Models Apply?
Location: Edgewood AB
As disasters, development, and poverty are intricately linked, this workshop will highlight the impact of voluntary agencies on reducing poverty in America through disaster preparedness, response and recovery efforts.
Presenter(s): John Berglund, Jono Anzalone, Ben Rose

Disaster Case Management and Volunteer Construction: Perfect Together!
Location: Estherwood
Participants will learn ways to expedite survivor recovery through the implementation of effective coordination strategies between the functions of disaster case management and volunteer construction.
Presenter(s): Catherine Earl

The 4C’s: is Coordination of Direct Service Work Really Occurring?
Location: Grand Chenier
An overview of various direct service coordination models followed by frank discussion about the barriers to a adoption of the 4C’s as they relate to a collective work-flow. The method of coordination and level of collaboration among VOAD members during the initial days to months following a natural disaster is inconsistent event to event. We will discuss current practices and explore areas for progress in regards to the sharing of client needs and how we collectively address them. Where are we now? We’ve all learned lessons so we are we going?
Presenter(s): Bill Driscoll, Jr.

VisionLink Presentation
Location: Grand Couteau
Giving individuals, families, and community organizations a vocabulary and framework to prepare for disasters. By preparing for a finite number of disruptions, an individual prepares for a in infinite number of disasters.

Leading Millennials During Disaster
Location: Southdown
Who are the “millennials”? Should you worry about them or just simply ignore them? During disasters what role can millennials play and contribute in your non profit organization? As a leader in your organization, do you have strategies for employee and volunteer leadership? You will learn fundamental outlooks which must be adopted to be relevant to millennials. Integrating millennials by incorporating their often “controversial” ideas into your employee and volunteer team is an option for your organization. Rather, it is necessary as you plan into the future for its mission and purpose.
Presenter(s): Dick Green, EdD

Building Resilience with Diverse Communities
Location: Bayside B
Building Resilience with Diverse Communities has been flagship effort of the Department of Homeland Security of Faith-based & Neighborhood Partnerships to promote strengthen partnerships between local voluntary and faith-based organizations and emergency management since 2009. This presentation will present the lessons learned from these efforts and how this approach can compliment local and county wide organizing efforts.
Presenter(s): Sheny Capers, MSW, FPEM, Brandi Richard

Asset Mapping as Disaster Preparedness
Location: Bayside C
Episcopal Relief & Development has created a portfolio of preparedness tools for congregations and institutions to use in their preparedness work—workbooks, facilitated meeting outlines, training modules, etc. We will present our

Worship Session 3
Wednesday, May 13
3:30 PM - 5:00 PM

Responding to Animal Issues in large-Scale Disasters: Integrating Resources for Effective Response
Location: Bayside A
National Level Exercises and recent major disasters such as hurricanes Katrina, Ike, and Sandy have shown us that we simply don’t have the resources needed to respond in the most effective way to a large-scale event impacting large numbers of animals. An effective response will require an integrated, collaborative approach to maximize limited resources and to reach the greatest number of animals in need. This presentation will examine recent collaborative planning and response efforts between NGOs and State and Federal partners and use Hurricane Sandy as an example on how state and federal assets can work collaboratively with local and national NGO groups to address animals in need.
Presenter(s): Dick Green, EdD
lessons learned about how we have been able to improve the preparedness work within the Episcopal Church over the past five years.

Presenter(s): Katie Mears

Keeping Emergency Operations Planning Simple
Location: Edgewood AB
National VOAD’s Preparedness Committee has worked with the DHS Center on the development of easy to use emergency operations planning materials. This workshop will roll out the completed product and highlight how National VOAD members are continuing to lead these efforts through their various organizations.

Presenter(s): Janay Stargell

Oklahoma Disaster Recovery Project
Location: Estherwood
The Oklahoma Disaster Recovery Project (ODRP) is a collaborative of Oklahoma VOAD Members. We would like to share how our strong VOAD relationships, built over several years, has enabled us to lead a response and recovery to thousands of our Oklahoma neighbors in devastated in the 2013 storms.

Presenter(s): Rev. Richard W. Norman, Ashley Moore Jackson, Elizabeth Disco-Shearer, Laurie Fried, Gwen Johnson, Kami Kuykendall, Robin Outland Eddy, Pastor Kirk Pankratz

Responding to Livestock Emergencies
Location: Grand Chenier
Cooperation of County animal issues committees and County Extension Strike Teams in livestock care and recovery in disasters.

Presenter(s): Monty C. Dozier, PhD

Advanced Social Media Search and Monitoring
Location: Grand Couteau
As a social media instructor to emergency managers and disaster-related organizations and agencies all over the U.S., the feedback that we get most often is a need for more in-depth instruction on how to search for, locate and organize relevant disaster info. This talk shop will be a brief demonstration followed by a hands-on “how-to” session to help people learn to search and find useful and relevant information that will help improve their recovery efforts, and improve overall coordination between groups.

Presenter(s): Scott Reuter

Disasters, Poverty, and Development
Location: Southdown
As disasters, development, and poverty are intricately linked, this workshop will highlight the impact of voluntary agencies on reducing poverty in America through disaster preparedness, response and recovery efforts.

Presenter(s): Katie Oldaker

Thursday, May 14
Workshop Session 4
Thursday, May 14
9:45 AM - 11:15 AM

Feed the Children’s NOLA Food Oasis
Location: Bayside A
Attendees will learn about Feed the Children’s NOLA Food Oasis Project. This project brings businesses, non-profits, universities, and governmental partners together to launch a social enterprise venture that supports the lower-ninth ward and its residences.

Specifically the project includes the building and operation of a Grocery Store whose proceeds support Feed the Children’s Community Center and it’s Programs.

Presenter(s): John Ricketts

VOAD Partnership With Higher Education
Location: Bayside B
The University of California, Santa Barbara (UCSB) experienced a series of events affecting its campus community over the past 8 months. First UCSB experienced an outbreak of serogroup B meningococcal disease, with four confirmed cases reported during November 2013. UCSB and the Centers for Disease Control and Prevention (CDC) moved forward with an Investigational New Drug (IND) application with the Food and Drug Administration (FDA) to use a serogroup B meningococcal vaccine that is licensed for use in Europe, Canada, and Australia in response to the outbreak. The campus opened its EOC twice more as the neighboring community Isla Vista suffered a civil unrest on April 15, 2014 and then a tragic shooting event on May 23, 2014 sadly killing 6 UCSB students. The presentation will also discuss UCSB’s outreach into the community through the Aware and Prepare Initiative, a community partnership to strengthen emergency & disaster readiness in Santa Barbara County.

Presenter(s): Jim Caesar

Mass Care Matters
Location: Bayside C
Attendees will be provided with an awareness of mass care strategies being implemented and how these may be applicable to their jurisdiction.

Presenter(s): Mike Patterson, Uma Hiremagalur
Disaster Case Management 101
Location: Edgewood AB
This workshop is a training in Disaster Case Management for those with little to no knowledge of Disaster Case Management and those interested in learning more about what Disaster Case Management specifically entails. A certificate of completion will be provided at the conclusion of the workshop/training. This workshop is submitted on behalf of the National VOAD Disaster Case Management Committee. Committee leadership will be the lead trainers.
Presenter(s): Elizabeth Disco-Shearer, Ron Turney

How to Involve the Whole Community in the National Mass Care Strategy
Location: Estherwood
Best ways to engage the emergency management community and mass care practitioners in the overall National Mass Care Strategy (NMCS) as well as opportunities to contribute to specific goals of the NMCS.
Presenter(s): Shannon McNamee, Margaret (Peggy) Mott, Jennifer Noonan, Eddie Blackmon

OSHA's Role in Emergency Response
Location: Grand Chenier
This presentation will describe how to build a VOAD/COAD organization within the framework of a Citizen Corps Council to strengthen effectiveness of volunteer response following a disaster.
Presenter(s): Douglas Huddleston

Each Citizen Corps Council is a reflection of the unique characteristics of its community. We will explain how Pierce County Citizen Corps Council (CCC-PC) became a network of agencies and organizations passionate about supporting people impacted by disasters. By coordinating efforts, we shore up gaps in unmet services.

CCC-PC grew from a room full of agencies and organizations talking about what they do, to understanding they can be resources for each other. In the process it became an integrated network of agencies, non-profits and faith-based organizations working together to help community residents.

CCC-PC has the familiar Community Emergency Response Teams (CERT), Medical Reserve Corps (MRC). It also includes Care Teams, Pierce County Neighborhood Emergency Teams (PC-NET), Community Emergency Shelters, a Disaster Survivors Advocacy Team (DSAT), and a liaison team in the EOC during a disaster. As we move forward, our goal is to cross-train volunteers in a variety of skills to keep them aware and engaged, strengthening our capacity to effectively support our communities.

We built upon lessons learned from past disasters, both local and national, on the value of local collaboration between agencies and organizations. This is an exciting and dynamic group always looking forward to more opportunities to work and train together.

Presenter(s): Douglas Huddleston

Disaster Within a Disaster (Spontaneous Volunteers)
Location: Southdown
Lessons learned from Mt. Baldy incident and identification of best practices.
Presenter(s): Robin Bishop, Cheryl Nagy

Disaster Data: How Data Models can Improve the Way We Cooperate, Coordinate, Communicate & Collaborate
Location: Grand Couteau
Set in the context of emergency management, this presentation will:

1. Define the types of data we use
2. Discuss how to use data models to structure and share this information
3. Suggest how we can leverage data tools to improve the way we help communities prepare, respond and recover from disaster.

Presenter(s): Devin Balkind

Disaster Behavioral Healthcare Ten Years After Katrina: Where We’ve Been, Where We Are, and Where We’re Going
Location: Bayside A
The National Suicide Prevention Lifeline began in 2005, and experienced its first major surge in calls from across the country during Hurricane Katrina. In the ten years since then, the national Disaster Distress Helpline network was created by SAMHSA as a sub-network of Lifeline to ensure that everyone in the U.S. has guaranteed access to crisis counseling and emotional support throughout all phases of a natural or human-caused disaster. This workshop will consist of a panel discussion from crisis center staff (many of whom were volunteers) who served Gulf States during Katrina, sharing what their experiences were during Katrina, how those experiences shaped where they are now and their thoughts on what future needs in disaster response are.
Behavioral health will include. Participants attending will also be given the chance to share their reflections from Katrina from an emotional care/behavioral health perspective and what they feel are the needs now in addressing disaster trauma/distress, 10 years later and beyond. Participants will leave with resources and information on how to continue to address their constituents’ (including within their VOADs and within communities served) emotional care needs based on the lessons learned during Katrina and its long-term recovery.

Presenter(s): April Naturale, Ph.D., Christian Burgess, Norma W. Rutledge

Operation Dragon Fire Presentation
Location: Bayside B

Assessing Preparedness: How to Use National Preparedness Report Results
Location: Bayside C
During this session, FEMA will discuss how the National Preparedness Report (NPR) is created, including the use of whole community input and data. Presidential Policy Directive 8: National Preparedness requires the U.S. Department of Homeland Security (DHS) to develop and submit to the President an annual National Preparedness Report (NPR) that summarizes the progress made toward building, sustaining, and delivering the 31 core capabilities described in the National Preparedness Goal. The intent of the NPR is to provide the Nation—not just the Federal Government— with practical insights on core capabilities that can inform decisions about program priorities, resource allocation, and community actions.

The session will provide an overview of how whole community partners can use NPR results to inform decisions about program priorities, resource allocation, and community actions. The session will also provide an overview of the criteria used to identify national areas for improvement, including State Preparedness Report results, issues experienced during real-world incidents and exercises, and linkages to future emergency management drivers.

Presenter(s): Savin Ven Johnson

Building Back Better: Storm Shelter Pilot Program
Location: Edgewood AB
The Storm Shelter Pilot Program was created by the National Volunteer Organizations Active in Disaster (VOAD) Housing Committee members in response to the May 2013 Oklahoma tornadoes. The National VOAD Housing Committee members, in conjunction with the Long Term Recovery Group and Advocacy Committees, collaborate on the pilot program, with Lutheran Disaster Response taking a lead role. The Federal Alliance for Safe Homes manages the pilot on behalf of Lutheran Disaster Response and the Housing Committee.

The goals of the pilot included:
- Installing between 100-200 storm shelters across the country
- Developing technical, case management and funding guidance that is adaptable at the local level
- Developing a pipeline of reputable storm shelter producers/installers to work directly with National VOAD members
Pilot programs have been installing storm shelters in Oklahoma City, OK and Louisville, MS since October 2014. This session will provide the attendees with an update on the pilots, lessons learned and promotion of the program. The presenters will focus on the collaboration of the National VOAD Committees, increasing capacity for response, increasing storm shelter knowledge, and how you can become involved in the future.

Presenter(s): Tim Snail

EDEN Presentation
Location: Estherwood
Extension has long been engaged in building COADs in several states, and has developed a COAD Manual updated in 2014. COADs/VOADs and Extension can utilize the National Disaster Recovery Framework (NDRF) to strategically enhance their recovery efforts and to keep volunteers engaged throughout the disaster cycle preparing their communities for recovery from the next disaster.

Presenter(s): Connie Burnham

Multi-Agency Resource Centers: What, Why, and How
Location: Grand Chenier
A Multi-Agency Resource Center (MARC) is a collaborative “one-stop shop” geared towards assisting those affected by disasters with their holistic recovery. The discussion will be about best practices and a planning document that is being developed taking practices from across the country.

Presenter(s): Monica M. Montoya, Jeff Jellets, Lenard Liebe, Kim Burgo
Risk Management - Getting a Handle on Background Check Management
Location: Grand Couteau
The presentation will look at the complicated world of volunteer background checks of NVOAD organizations through the lens of Southern Baptist Disaster Relief. Information will be shared about a beta test pilot project we are doing with the Eid Passport corporation.
Presenter(s): Warren Brown

Emotional and Spiritual Care Needs of Children in Disaster
Location: Southdown
A description of the emotional and spiritual care needs of children in disaster will be presented, as well as strategies to support resilience in children following disaster events, particularly in mass care and multi-agency resource centers.

Learn more about New Orleans and things to do at www.neworleansonline.com